

Release Notes for victor EntraPass Integration v4.60.1245.0

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This document provides important information about the victor EntraPass Integration software. Read this document before you install the product.

Product: victor Integration Software for EntraPass

- Integration Software Version: 4.60.1245.0
- Release Version: 4.9

1. Overview

The victor platform provides seamless integration with the EntraPass, including the ability to view all EntraPass objects in victor through synchronization.

2. What's New

Along with English, this version of the driver supports French and Hungarian languages.

3. Features

The victor integration software for EntraPass offers the following features:

- Supports configuration of up to 11 EntraPass servers.
- Create, edit, or delete a server object.
- Delete feature for Site, Controller, Door, Input, and Relay.
- Supports configuration of a Server object by using either the Machine Name or IP Address.
- Manual and Auto Synchronization for Server.
- Supports the following manual actions for Door objects: Lock, Unlock, Unlock Temporarily, Enable Reader, Disable Reader, Arm, Disarm Door, and One Time Access.
- Supports the following manual actions for Input objects: Continuous, No Supervision, No Supervision-Delay, and Normal.
- Supports the following manual actions for Relay objects: Activate, Deactivate, and Activate Temporarily.
- All access control objects that are supported by EntraPass receivers are supported in the integration.
- Integration with victor **Roles**, victor **Object Association**, victor **Journal**, and victor Event Management.
- EntraPass Object integration with the victor features: **Maps**, **Find in Journal**, **Find on Map**, and the victor **Health Dashboard**.
- Supports the smart service binding in the form of https.
- Supports **Swipe and Show** feature, **Synchronization of Personnel** and **Synchronization of Personnel Images**.
- Supports predefined events for Servers, Sites, Controllers and Doors.
- Supports EntraPass Actions feature for Servers, Doors and Relays.

Note:

Due to an update in the license for EntraPass v6.05, the EntraPass server requires a minimum of two **EntraPass Web** licenses to maintain constant communication between victor and the EntraPass server.

On the **Web Parameters** tab, ensure that **Concurrent logins** option is disabled. With this configuration, any loss in communication between victor and the EntraPass server disconnects the previous login and attempts to reconnect. The new connection temporarily uses the second instance of the license before releasing first instance of license.

If the EntraPass server has only one 'EntraPass web' license, any loss in communication between victor and the EntraPass server is restored only after the **Connection Timeout on Idle** duration of SmartLink is completed.

4. Qualified Hardware and Firmware Requirements

The EntraPass Integration has the same hardware and disk space requirements as victor. If the target computer meets victor installation requirements, then it meets EntraPass Integration requirements. The EntraPass Integration supports the following:

- EntraPass Corporate Edition: 7.00.54
- EntraPass Global Edition: 7.00.54.

A valid SSL certificate in IIS is required.

5. Software Requirements

The victor Integration software for EntraPass server requires the following software:

- victor Application Server: 4.9
- victor unified client: 4.9

6. Contents of the Installation Package

The following table lists the contents of the Entrapass Integration installation package:

File	Description
EntraPass Integration.exe	EntraPass Integration software setup file
8200-1147-70 B0_EntraPass_victor_Integration_UM.pdf	EntraPass victor Integration User Manual
8200-1147-1002 D0_4.9_victor_EntraPass_Integration_RN.pdf	EntraPass victor Integration Release Notes

7. Pre-Installation

Prerequisites to install EntraPass Integration on the victor Application Server:

- You must have appropriate Windows permissions.
- You must be a member of the local Administrators group or have equivalent privileges.
- Ensure that you are on a reliable network.
- You must install victor Application Server v4.9 with the following option:
 - EntraPass driver

Prerequisites to install EntraPass Integration on the clients:

- You must have appropriate Windows permissions.
- You must be a member of the local Administrators group or have equivalent privileges.
- You must install victor unified client v4.9.

8. Installation

Note:

- You must install the EntraPass Integration in the same folder as victor.
- Close all applications to avoid problems during installation.

Follow the steps to install the Entrapass Integration on the server and remote clients:

1. Double-click the **EntraPass Integration.exe** file.
2. Click **Next** and follow the Install Wizard prompts.
3. On the **License Agreement**, select **I accept the terms in the license agreement** check box and then **Next**.
4. Click **Finish** to complete the installation

9. Post-Installation

Follow the steps after installation:

1. Launch the **Server Configuration Application**:
 - a. On the taskbar, click the **Start** button and then click **All Programs**.
 - b. Click **Tyco**, right-click the **Server Configuration** and then click **Run as Administrator**. The **Server Configuration Application** page opens.
2. Start the **EntraPass Services**:
 - a. On the **Server Configuration Application** page, click the **Services** tab.
 - b. Ensure that both Crossfire Framework Service and Crossfire Server Component Framework Service is Running.
 - c. In the **Extension Services** area, locate the **EntraPass Driver Service**. Select the **Enabled** check box and then click the **Start** button. The status of the EntraPass Driver Service changes to **Running**.
3. Launch the victor client:
 - a. On the taskbar, click the **Start** button and then click **All Programs**.
 - b. Click **victor**.

10. Upgrading the EntraPass Integration

Caution:

If you have made any changes in the configuration file - `EntrapassDriverService.exe`, ensure that you back up the file before upgrading. The configuration file is located at `Tyco\CrossFire\ServerComponents`.

Follow the steps to upgrade the EntraPass Integration:

- Upgrade victor v4.8.1 to v4.9, and then install the EntraPass Integration.

11. Known Issues and Limitations

This section lists all the known issues and limitations in this release:

- If you delete the EntraPass server in victor, personnel and images that are associated with that server are not deleted; you must delete them manually. If you add a server that was deleted previously, former users are not recognized by the server and you must resynchronize the personnel and personnel images.
- EntraPass site information may not update correctly in the following scenarios:

- When the connection type is **IP**: the serial port, protocol, and baud rate may not update correctly.
- When connection type is **Serial**: the IP port number, protocol, and IP address may update correctly.
- Actions such as **Momentarily unlock Door**, **Grace Personnel**, **Area Lockout Grace**, and **Antipassback Reset Card** from the **Swipe and Show** feature are not supported.
- Migration of a standalone machine with an EntraPass Driver to SAS is not supported.
- If you install the EntraPass Integration on remote clients, the **Integration Setup** dialogue box appears and you may be prompted to select an **Installation Option** for Redundancy sever. Ignore this message and click **Next** to continue with installation.
If you select the **Redundancy sever installation using supported third party redundancy** check box, provide the virtual server location, and then click **Next**; this selection is ignored and there is no functional impact.

12. End of Release Notes

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